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Subject: Sentinel HASP Net Dongle Setup

1 SCOPE

This technical note describes the deployment of Sentinel HASP Net dongles for use with Wolfson Software. These tests were conducted on a Windows 7 Enterprise (x64) office network. Licenses were served by a standard machine acting as a server, not by a dedicated server.

The network dongle used for these tests is a Sentinel HL Net 10 enabled for Wolfson Software.

The machine names used for this exercise are: UOS-207790 (server) and UOS-12356 (client).

2 ON SITE SERVER

2.1 Server configuration

- a. Download and install the Sentinel Run Time Environment:
<http://sentinelcustomer.safenet-inc.com/DownloadNotice.aspx?dID=8589947119>
- b. Open a web browser and type: http://localhost:1947/_int_/devices.html
This brings up the Sentinel Admin Control Center.
- c. Plug in the Sentinel HASP Network key supplied by the Wolfson Unit.
- d. In the Sentinel Admin Control Center select the 'Sentinel Keys' link found under Options, LHS of page. Your Sentinel key should be listed in the main page as a Sentinel HL Net <seats> Key Type, eg:

Figure 1 Options > Sentinel Keys page.

The screenshot shows the Sentinel Admin Control Center interface. On the left is a navigation menu with 'Options' selected. The main content area displays 'Sentinel Keys Available on UOS-12356'. Below this is a table with the following data:

#	Location	Vendor	Key ID	Key Type	Configuration	Version	Sessions	Actions
1	UOS-207790	89648	1356961414	Sentinel HL Net 10	HASP	4.26	-	<input type="button" value="Browse"/> <input type="button" value="Net Features"/>

- e. Configure the Sentinel License Manager as shown in Figure 2 to Figure 4 below. Click Submit.

Figure 2 Basic Settings Page

The screenshot shows the 'Basic Settings' tab of the configuration tool. The left sidebar contains navigation options: Sentinel Keys, Products, Features, Sessions, Update/Attach, Access Log, Configuration (highlighted), Diagnostics, Help, and About. Below the sidebar is a 'More Languages' section with a US flag icon. The main content area is titled 'Configuration for Sentinel License Manager on UOS-207790' and has four tabs: Basic Settings, Users, Access to Remote License Managers, and Access from Remote Clients. The 'Basic Settings' tab is active, showing various configuration options:

- Machine Name: UOS-207790
- Allow Remote Access to ACC:
- Display Refresh Time: 3 (seconds)
- Table Rows per Page: 40 (5 to 100)
- Write an Access Log File: Size Limit (KB): 0 (0: No limit)
- Include Local Requests:
- Include Remote Requests:
- Include Administration Requests:
- Write an Error Log File: Size Limit (KB): 0 (0: No limit)
- Write Log Files Daily:
- Days Before Compressing Log Files: 0 (0: Never compress)
- Days Before Deleting Log Files: 0 (0: Never delete)
- Write a Process ID (.pid) File:
- Password Protection: Configuration Pages All ACC Pages

Buttons at the bottom include 'Submit', 'Cancel', and 'Set Defaults'. The file path at the bottom right is 'C:\Program Files (x86)\Common Files\Aladdin Shared\HASP\hasplm.ini'.

Figure 3 Users page

The screenshot shows the 'Users' tab of the configuration tool. The left sidebar is identical to Figure 2. The main content area is titled 'Configuration for Sentinel License Manager on UOS-207790' and has four tabs: Basic Settings, Users, Access to Remote License Managers, and Access from Remote Clients. The 'Users' tab is active, showing 'User Restrictions' with a text area containing 'allow=all@all'. Below the text area is a 'Show Recent Users' button and a note: 'The entries are evaluated in the order in which they are specified. As soon as a match is found, evaluation stops. allow=all@all is implicitly added to end of list'. Buttons at the bottom include 'Submit', 'Cancel', and 'Set Defaults'. The file path at the bottom right is 'C:\Program Files (x86)\Common Files\Wladdin Shared\HASP\hasplm.ini'.

Figure 4 Access from Remote Clients page

The screenshot shows the 'Access from Remote Clients' tab of the configuration tool. The left sidebar is identical to Figure 2. The main content area is titled 'Configuration for Sentinel License Manager on UOS-207790' and has four tabs: Basic Settings, Users, Access to Remote License Managers, and Access from Remote Clients. The 'Access from Remote Clients' tab is active, showing 'Allow Access from Remote Clients' checked with a note: 'You may experience a delay of a few minutes before your changes take effect.' Below this is the 'Access Restrictions' text area containing 'allow=all'. A 'Show Recent Client Access' button and a note are also present: 'The entries are evaluated in the order in which they are specified. As soon as a match is found, evaluation stops. allow=all is implicitly added to end of list'. Buttons at the bottom include 'Submit', 'Cancel', and 'Set Defaults'. The file path at the bottom right is 'C:\Program Files (x86)\Common Files\Wladdin Shared\HASP\hasplm.ini'.

2.2 Client configuration

Server Name: UOS-207790

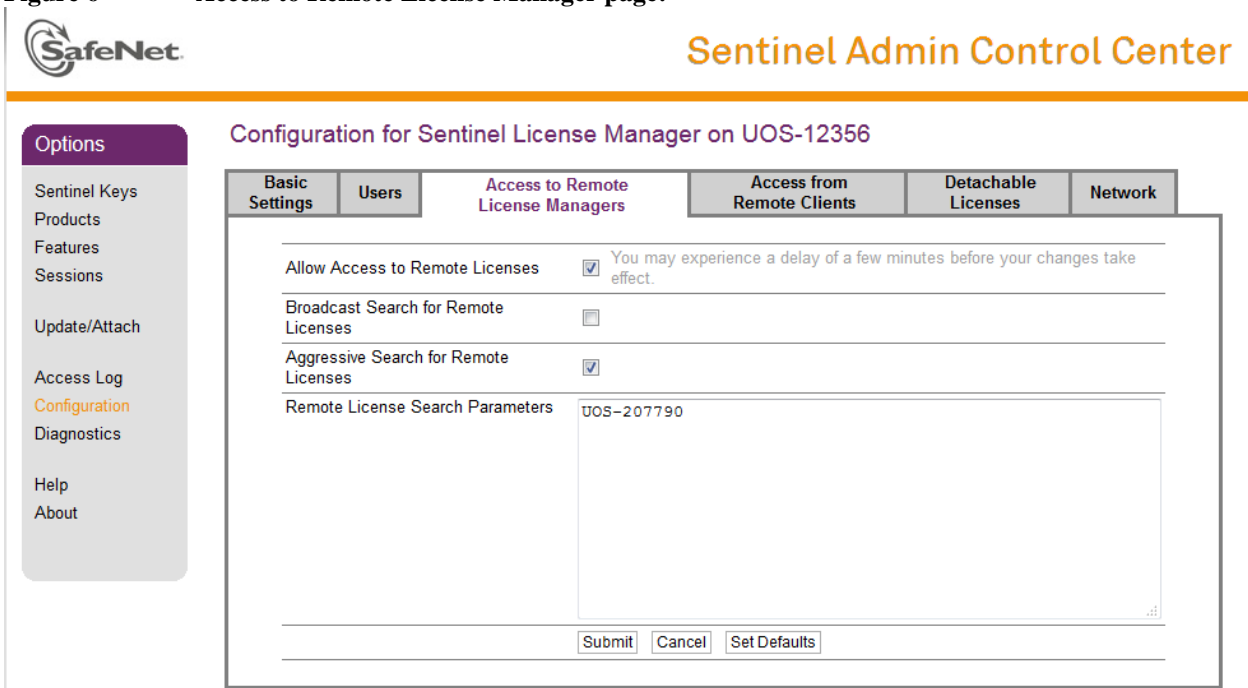
Client Name: UOS-12356

- Download and install your Wolfson program. The Sentinel Run Time Environment will be installed automatically.
- Open a web browser and type: http://localhost:1947/_int_/devices.html
This brings up the Sentinel Admin Control Center
- Configure the Sentinel License Manager as shown in Figure 5 and Figure 6 below. Click Submit to confirm all changes:

Figure 5 Basic Settings page:

The screenshot shows the 'Basic Settings' page of the Sentinel Admin Control Center. The page title is 'Configuration for Sentinel License Manager on UOS-12356'. The interface includes a sidebar with navigation options like 'Sentinel Keys', 'Products', 'Features', 'Sessions', 'Update/Attach', 'Access Log', 'Configuration', 'Diagnostics', 'Help', and 'About'. The main content area has a tabbed interface with 'Basic Settings' selected. The settings are organized into sections: 'Machine Name' (UOS-12356), 'Allow Remote Access to ACC' (checked), 'Display Refresh Time' (3 seconds), 'Table Rows per Page' (20), 'Write an Access Log File' (checked) with a 'Size Limit (KB)' of 0 and an 'Edit Log Parameters' button, 'Include Local Requests', 'Include Remote Requests', and 'Include Administration Requests' (all unchecked), 'Write an Error Log File' (checked) with a 'Size Limit (KB)' of 0, 'Write Log Files Daily' (checked), 'Days Before Compressing Log Files' (0), 'Days Before Deleting Log Files' (0), 'Write a Process ID (.pid) File' (checked), and 'Password Protection' (radio buttons for 'Configuration Pages' and 'All ACC Pages', with 'Change Password' button). At the bottom are 'Submit', 'Cancel', and 'Set Defaults' buttons.

Figure 6 Access to Remote License Manager page:



- d. Is the network dongle listed in the Options > Sentinel Keys page?
- e. If not, go to http://localhost:1947/_int_/config_to.html, ensure the Aggressive Search for Remote Licenses checkbox is checked and ensure the correct server name or IP address is set in the Remote License Search Parameters edit box.
- f. Click Submit and wait a few minutes to see if the network dongle is detected by the client.

3 OFF SITE SERVER & VPN CONNECTION AVAILABLE

3.1 Server configuration

As per Section 1.1.

3.2 Client configuration

Connect via VPN with your usual login details, then proceed as per 2.2 but type the server’s IP address in the Access to Remote License Manager page (Figure 6) > Remote License Search Parameters edit box.

4 NOTES FOR ADVANCED USERS

4.1 How to gain remote access to the server's Admin Control Center (not recommended)

- a. Ensure the client is connected to the network.
- b. On the client, open a web browser and type
http://<server's machine name or server's IP address>:1947
eg http://UOS-207790:1947
- c. If you get a '403 Forbidden' access denied error message, then the server side Admin Control Centre may not allow remote connections. This option can be enabled as follows:

On the server, bring up the Admin Control Centre by typing

http://localhost:1947

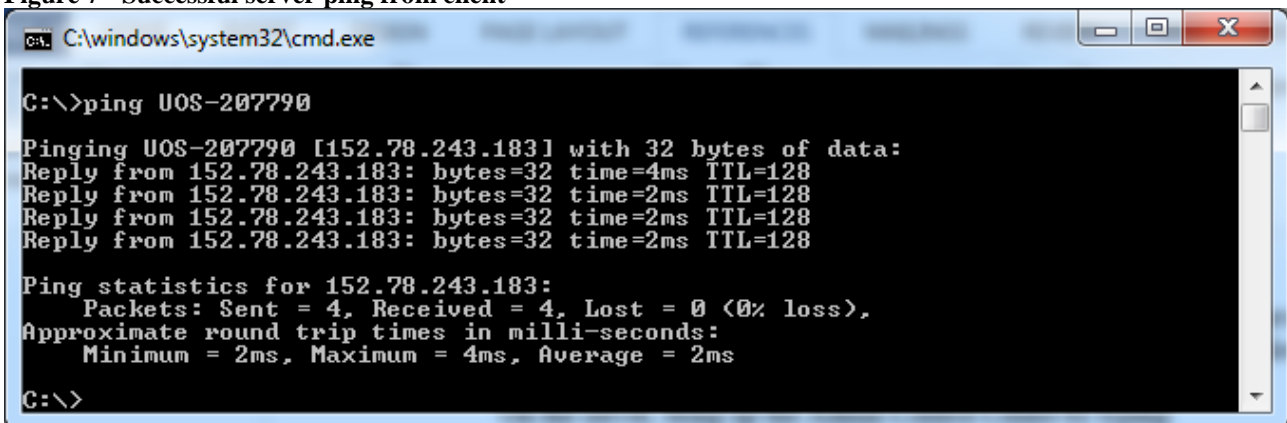
in the server's web browser and ensure the 'Allow Remote Access to ACC' option found in Options>Configuration>Basic Settings is checked.

- d. Repeat step b. above.

4.2 What if the client's Admin Control Centre does not show the network dongle?

- a. Ensure the client is seeing the server and vice versa? On each machine, ping the other one from the command prompt. If either ping is unsuccessful the remote license cannot be obtained.

Figure 7 - Successful server ping from client



```
C:\windows\system32\cmd.exe

C:\>ping UOS-207790

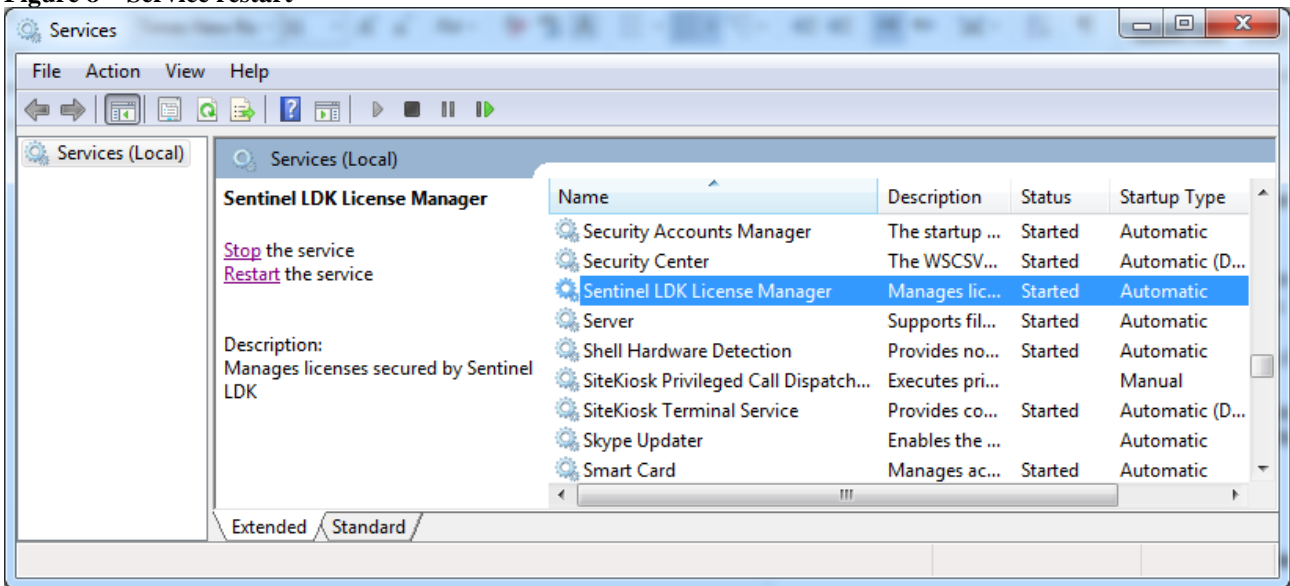
Pinging UOS-207790 [152.78.243.183] with 32 bytes of data:
Reply from 152.78.243.183: bytes=32 time=4ms TTL=128
Reply from 152.78.243.183: bytes=32 time=2ms TTL=128
Reply from 152.78.243.183: bytes=32 time=2ms TTL=128
Reply from 152.78.243.183: bytes=32 time=2ms TTL=128

Ping statistics for 152.78.243.183:
    Packets: Sent = 4, Received = 4, Lost = 0 (0% loss),
    Approximate round trip times in milli-seconds:
        Minimum = 2ms, Maximum = 4ms, Average = 2ms

C:\>
```

- b. Ensure the License Manager is switched on. Type 'services.msc' in the W7 start button > search field. This brings up the Services window. Select the 'Sentinel LDK License Manager' and restart this service via the 'Restart' option.

Figure 8 – Service restart



- c. Is a Firewall or Antivirus blocking port 1947 (Sentinel port)? If so, you should open that port. On Windows Firewall this means creating a new Inbound Rule on the server and (possibly) a new Outbound Rule for the client. Open the Win Firewall by searching for Windows Firewall with Advanced Security in the Start button > Search box. Figure 9 to Figure 15 below show how to create an Inbound Rule on the server:

Figure 9

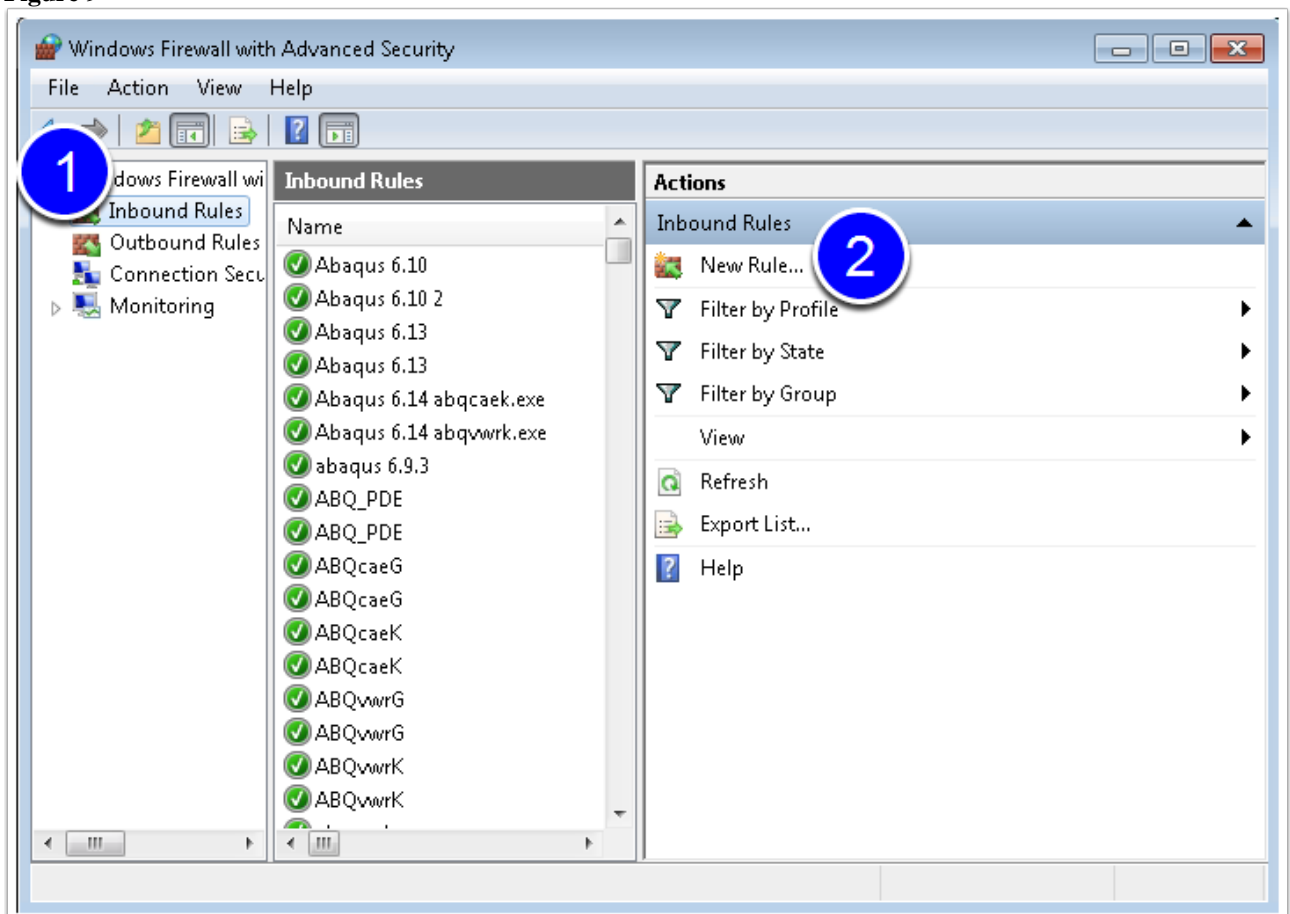


Figure 10

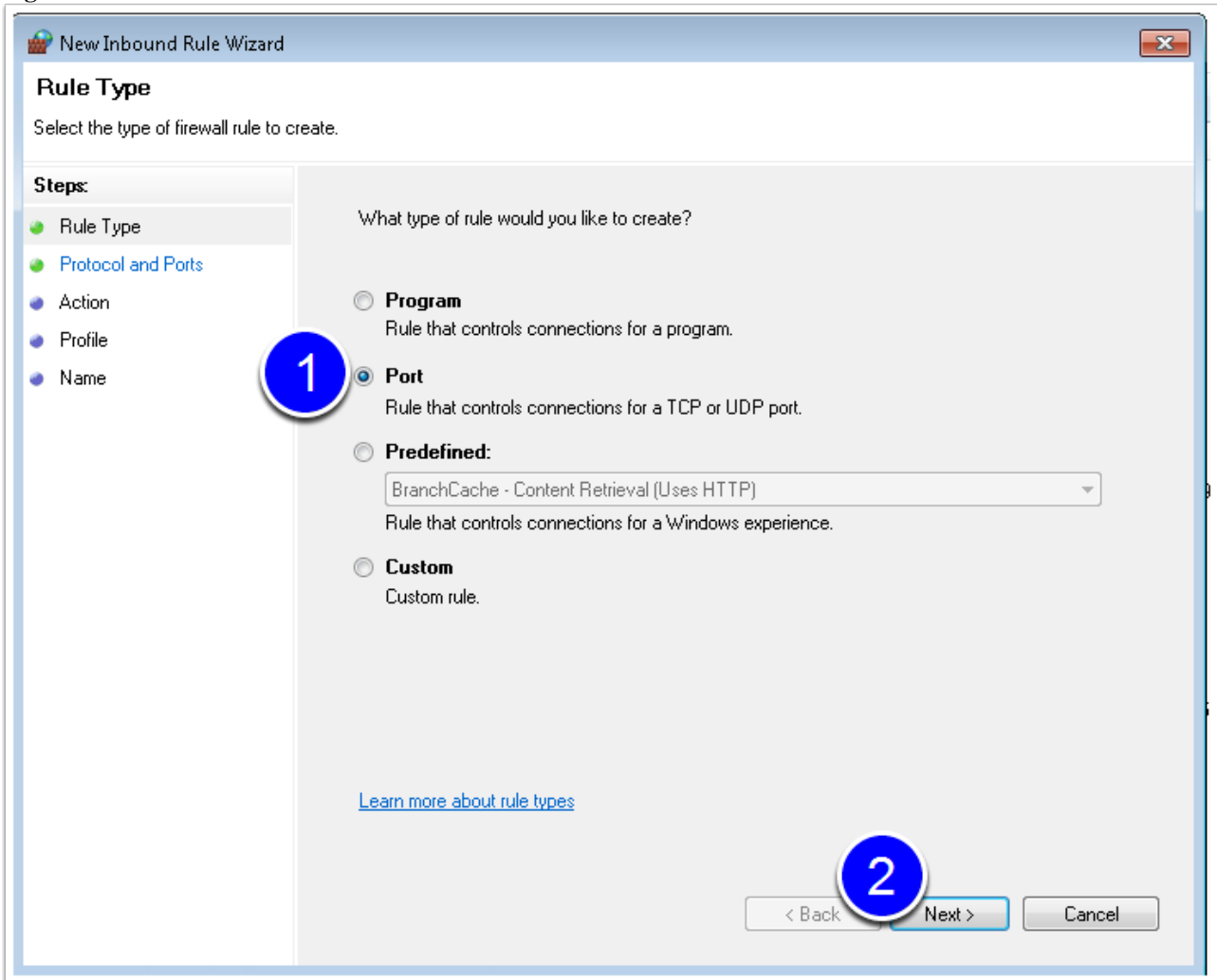


Figure 11

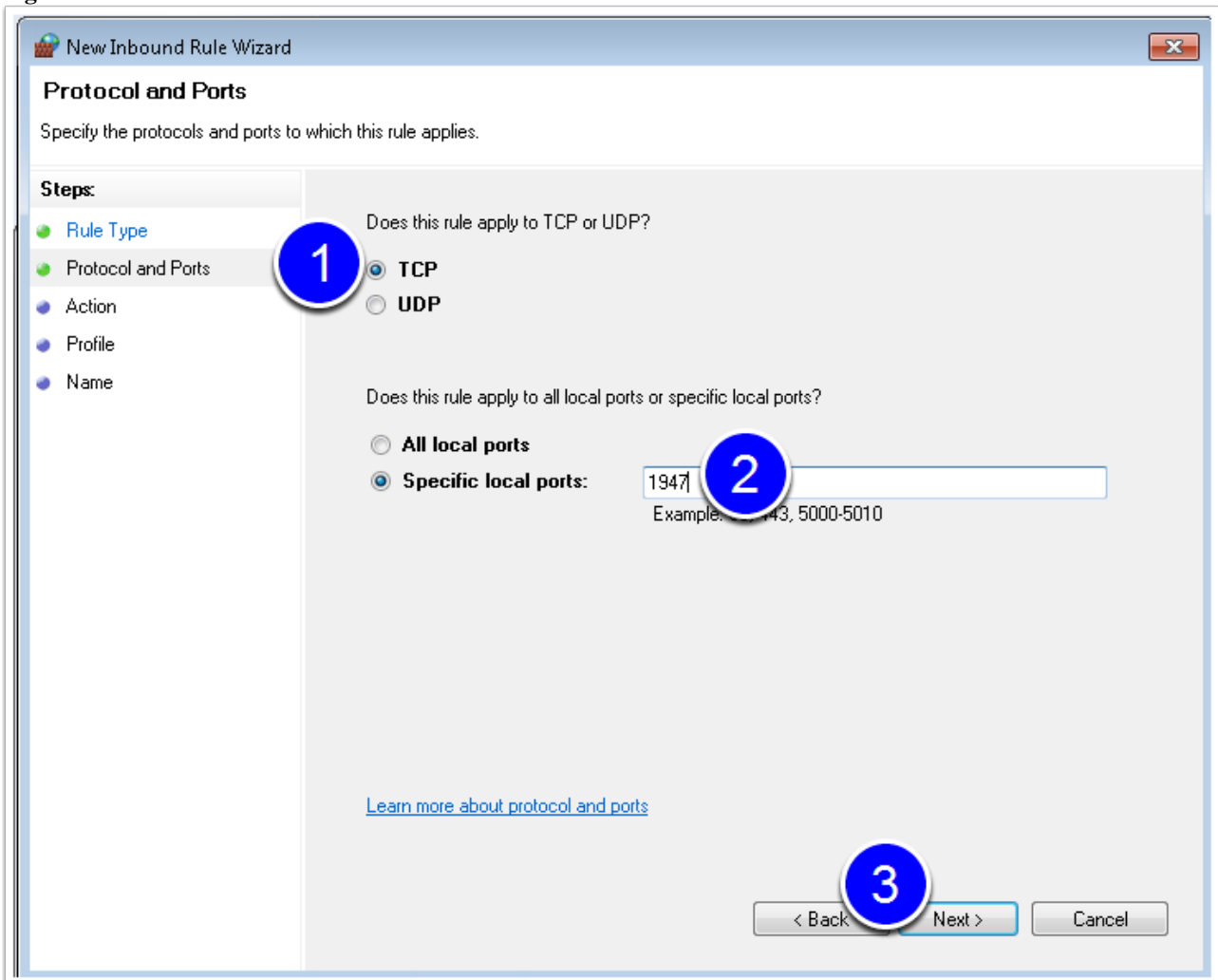


Figure 12

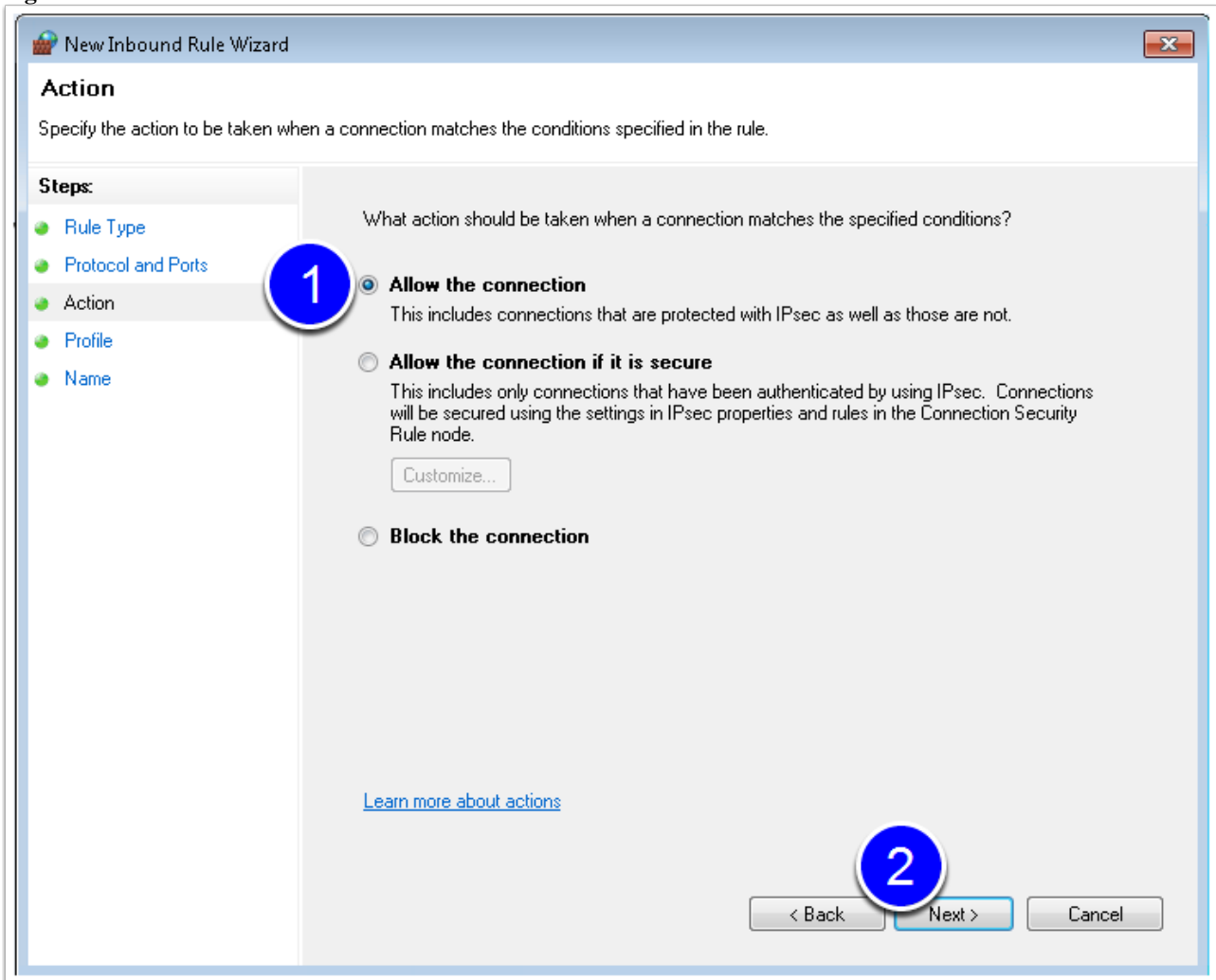


Figure 13

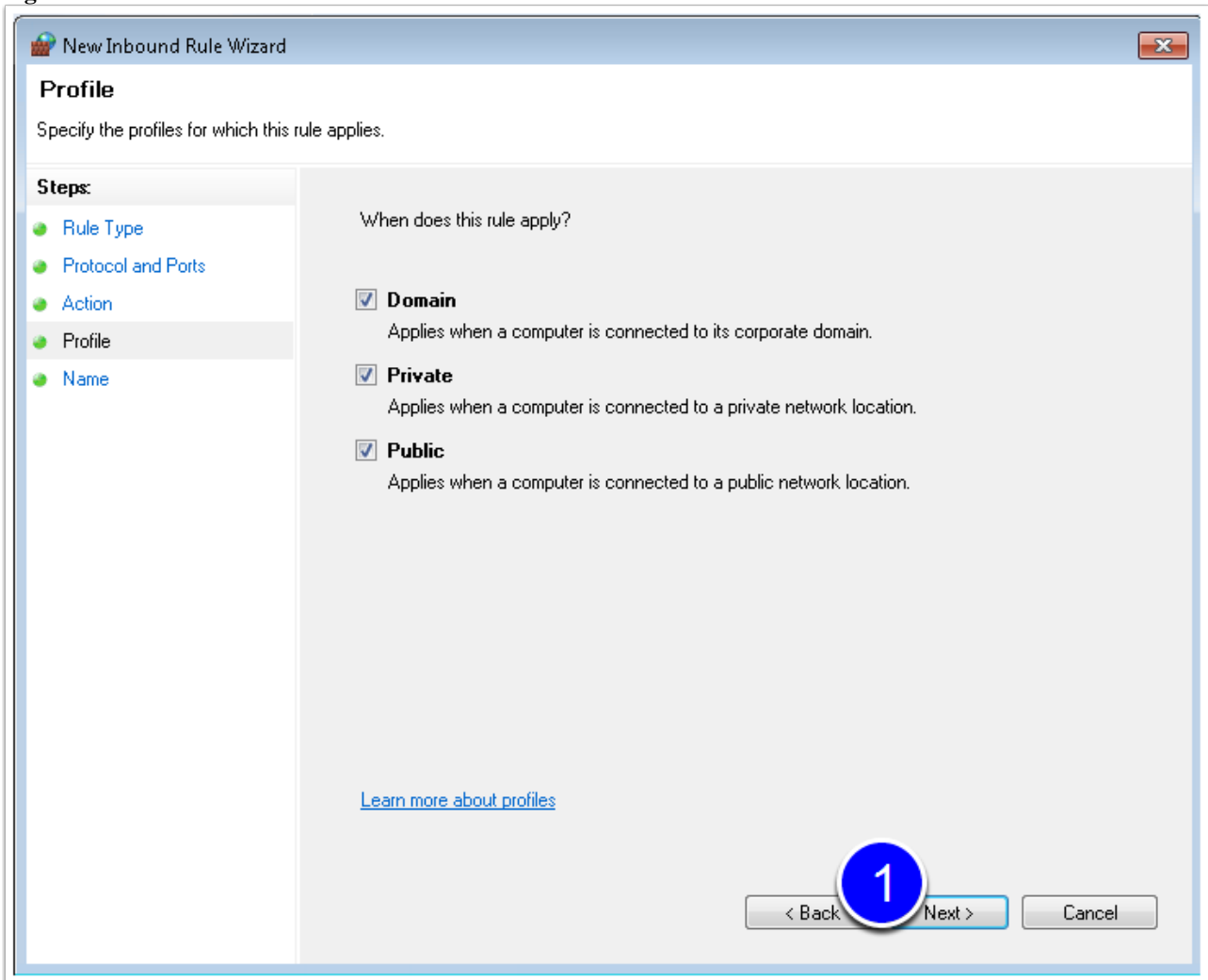


Figure 14

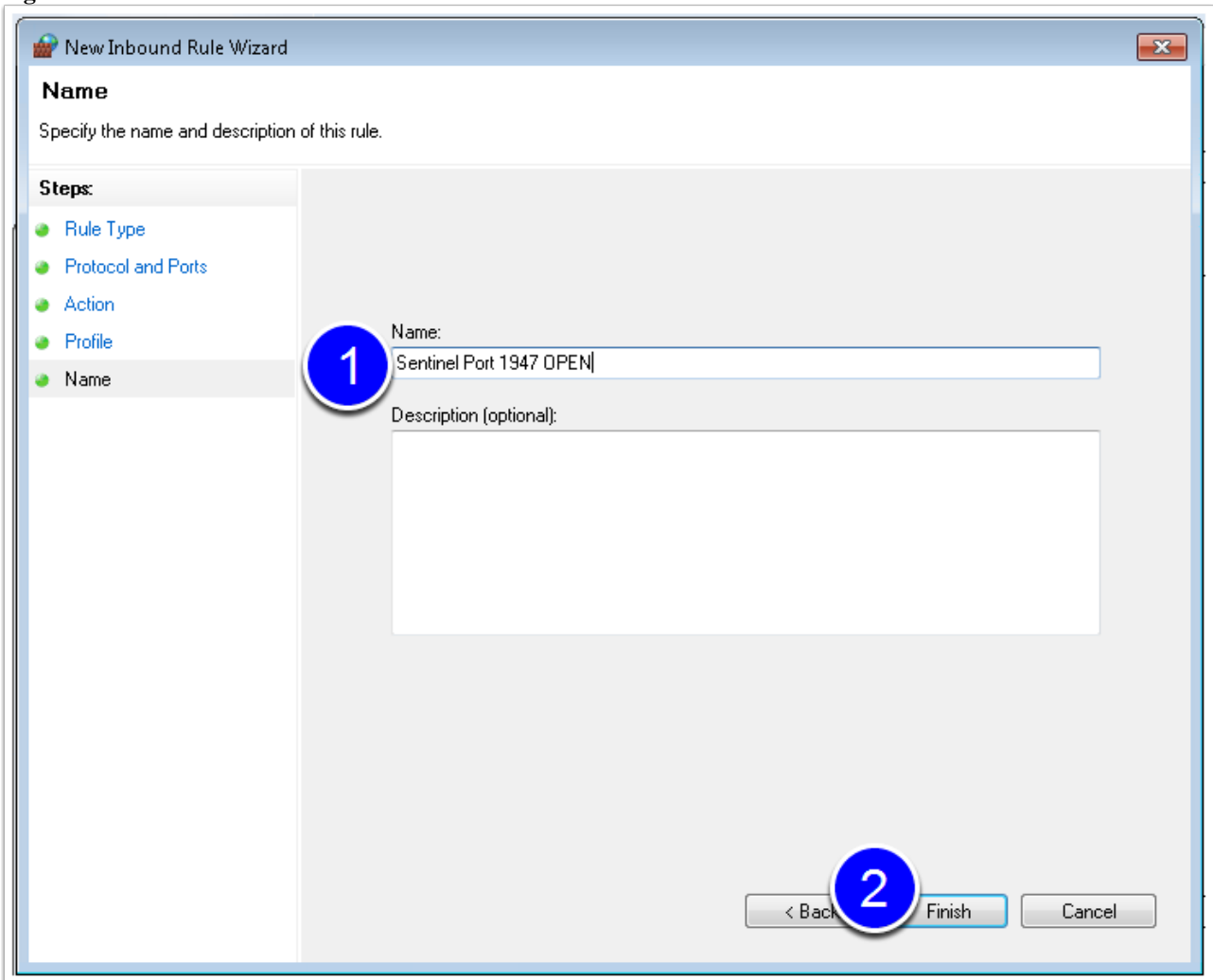
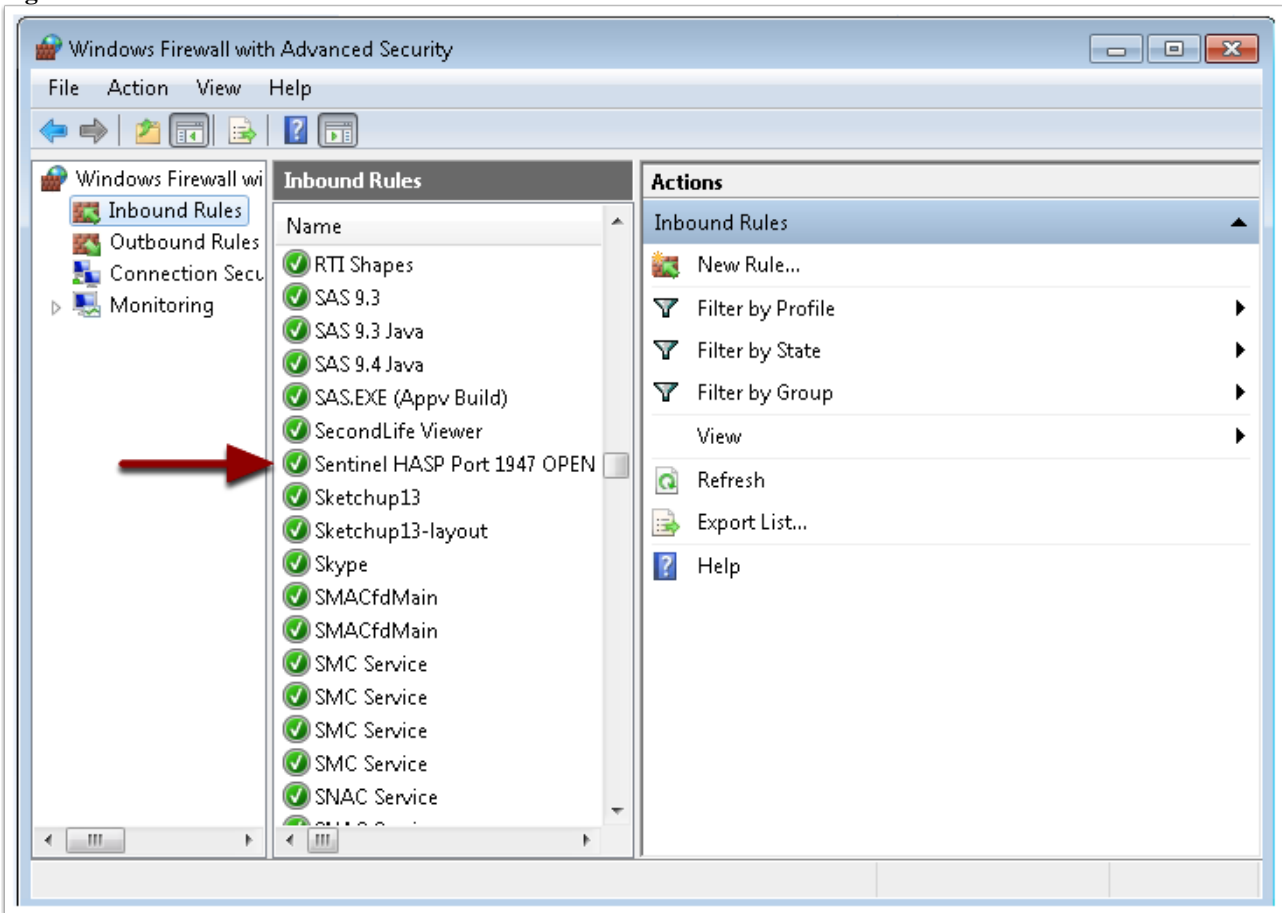


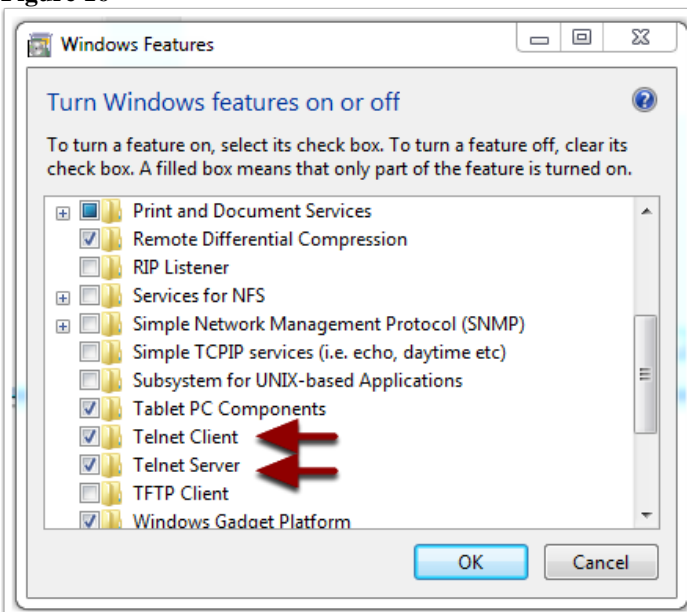
Figure 15



d. Can you access port 1947 at all? Try checking port access via the **telnet** command.

First, enable the telnet feature via Control Panel > Programs & Features > Turn Windows features on or off > check Telnet Client and Telnet Server as indicated in Figure 16.

Figure 16



Then open a command prompt window by clicking on the Windows Start button and typing 'cmd' in the 'Search programs and fields'. Hit enter, then type **telnet <name or IP address of other machine> 1947**, syntax as per Figure 17 below.

Figure 17

